

# Eglin FAMCAMP FAQ'S

## **Q: Can I make a reservation?**

A: No. Our facility is Space A and based on “first-come, first-served” logic.

## **Q: I'm on my way, or will be there shortly, how will I know if there is space for me?**

A: Tuesday- Saturday 0700-1430 Central Time, you can call 850-883-1243 and find out the vacancy rate. Please keep in mind that it can change at any time due to the fact that we are a Space A facility. If it is the weekend, you can email [eglinfamcamp@gmail.com](mailto:eglinfamcamp@gmail.com) and find out the current vacancy rate as of the previous business day. If our campsites are FULL, we will post it on Facebook (Eglin AFB Family Campground)

## **Q: It's after hours, how do I check in?**

A: There is self- registration forms found right outside the main office at Camp Robbins or the laundry facility at Postl Point.

## **Q: How do I know if a space is vacant?**

A: Typically, when a space is vacant, the real estate box will be empty as well as the site itself. IF there are any items in the space, such as hoses, lawn items, personal items etc., it could indicate that someone has taken residence in the space and has not yet picked up their site sign.

## **Q: It's after hours, how can I pay?**

A: There is a payment window at the main office at Camp Robbins and a mail box at Postl Point laundry facility used for after-hours payments.

## **Q: What method of payment do you accept?**

A: We accept Visa, MasterCard, Check or cash. You must provide a valid ID.

## **Q: I'm on my way, or my RV is just across the town, can I pay for it now?**

A: Unfortunately, no. That would be considered a reservation and we are based upon “first-come, first-served” logic.

## **Q: My family will be here, can I put my RV here and then my family move into it when they get here?**

A: Yes. As long as you physically have the RV here, you may put the RV on site. You will be charged appropriately i.e., from the time the trailer is parked until the day of your departure at 10am.

## **Q: My family is not military; can they stay at your campsite without me?**

A: Yes, IF you can get them access to base. YOU will need to sponsor them on base and be here with them when they register. Guest rates will be applied.

## **Q: How long can I stay at your campsite?**

A: AD/Retired/DoD employees may stay 180 days. Then you must vacate all of Eglin's FAMCAMPs for at least 10 days. Guests of AD/Retired/DoD employees may only stay for 14 days. You must remove all personal belongings from your space or you will be charged for those days.

**Q: What are your fees?**

A: Nightly- RV's \$25.00 Tent \$7.50. Guest RV= \$30.00. Weekly RV's = \$150.00  
Weekly Guest =\$210.00. Monthly Rate RV's = (Oct-Apr 30) \$475.00 (May 1- Sep 30) \$450.00

**Q: I have a pet, can I bring them?**

A: We love pets! They must be leashed, attended to at all times, picked up after immediately, and vaccinated. If they cause a disturbance, you could be asked to vacate after 3 notices.

**Q: I want to dry my towels from the beach outside on a clothesline, can I do that?**

A: No. We do not allow ANY type of clotheslines attached to trees or other structures that is property of the US Government. You may have them if they are physically attached to your RV.

**Q: My RV (or vehicle) is dirty; can I wash it at my site?**

A: No. We do not allow any washing of vehicles or RVs in our campgrounds. There is a car wash located at Auto Hobby.

**Q: What is included at your RV sites?**

A: At Camp Robbins, the RV sites include 30/50 AMP service, water and sewer. There is limited WiFi at the main office. At Postl Point, the RV sites include 30/50 AMP service, water and basic cable. There is a sewer dump station available. Both campgrounds have bathhouses and laundry facilities. The tent sites at Camp Robbins only have water available and are dry camping. You may not draw power from sites by running an extension cord.

**Q: I want to run my generator at my tent site, can I do that?**

A: You can run your generator during non- quiet hours. (10pm-7am)

**Q: I have a tent, but I want to use the power in the RV site, can I tent there?**

A: Yes. The fee would be charged just as an RV would (A: Nightly- RV's \$25.00 Tent \$7.50. Guest RV= \$30.00. Weekly RV's = \$150.00 Weekly Guest =\$210.00. Monthly Rate RV's = (Oct-Apr 30) \$475.00 (May 1- Sep 30) \$450.00. You may not use electric cords to power your non-powered site from a powered site.

**Q: I need propane, where can I get it?**

A: Propane is available at the main office at Camp Robbins and the cost is \$3.50 per gallon. No propane sales during inclement weather.

**Q: I want to sit around a fire pit, can I do that?**

A: No. Eglin does not allow ANY type of wood burning fires. You may use charcoal or propane fires. NO open fires or unattended fires at any time.

**Q: I want/need to leave earlier than my check out date. Can I get a refund?**

A: It is dependent upon circumstances. Refunds will only be given for (a) medical emergencies (b) moving into a house during PCS (c) being deployed (d) death. We will need proof of these in order to process a refund.

**Q: I need to stay longer than the check-out time, 10am. Can I stay for a few hours?**

A: Checkout time is 1000 daily. Late checkout will incur another daily charge. Extensions must be requested NLT 1500 the day prior to your scheduled checkout. Late checkouts maybe approved based on availability. In the event a site is vacated early, that site then becomes available. You will be required to vacate the FAMCAMP after two late payments.

**Q: I want to rent an RV. What is included with them and how much does it cost?**

A: Our RV is permanently stationed in 1 designated space at Camp Robbins. You can make a reservation for these 90days prior to arrival. Fee is \$65.00 per night, \$150 for the weekend, \$410.00 week or \$1075 monthly plus security deposit. (\$100.00 cleaning deposit/holding fee will be refunded if the unit is left clean. If written notice is not given and you are considered a “no-show” your credit card will be charged a minimum of \$100.00.) Our rental fees include the RV and site rental (which has electric, sewer and water). Any linen, kitchen utensils, propane or cleaning supplies are the responsibility of the renter. We do not allow pets or smoking in our rental units.